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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**REQUEST FOR ONE MONTH  
EXTENSION OF TIME**

Docket No. 9230.00

Nicholas Heard

Serial No. 09/865,828

Filed: May 24, 2001

OCT 16 2001

Group Art Unit: 2621

Examiner: Unknown

**FOR: METHOD AND APPARATUS FOR DETERMINING ONE OR MORE  
STATISTICAL ESTIMATORS OF CUSTOMER BEHAVIOR**

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on

OCT 16 2001 (Date of Deposit).

  
Shirley Doll

Assistant Commissioner for Patents


Washington, D.C. 20231

Sir:

Applicants respectfully request a one (1) month extension of time from **September 25, 2001 to October 25, 2001** in order to file a response to the Official Action dated **July 25, 2001**. Applicants hereby authorize the Commissioner to charge the **\$110.00** extension fee to Account No. **14-0225**.

Please charge any deficiency or credit any overpayment of fees to our Deposit Account No. 14-0225.

Respectfully submitted,



Michael Chan

Reg. No. 33,663

Attorney for Applicant(s)

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